



LOCAL DOMESTIC TARIFF

RULES, RATES AND CHARGES

APPLICABLE

TO

TRANSPORTATION OF PASSENGERS AND BAGGAGE OR GOODS

BETWEEN POINTS IN CANADA

Issue Date	Issued By	Effective Date
May 19, 2016	Luca Ribetti, President 135 MacLaurin Drive, Springbank Airport Calgary, Alberta T3Z 3S4	May 20, 2016

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Record of Amendments

Amendment Number	Effective Date	Date Entered	Entered By
Original Issue	April 1, 2009		
1 st Amendment	August 13, 2009	August 13, 2009	Luca Ribetti
2 nd Amendment	February 4, 2010	February 4, 2010	Luca Ribetti
3 rd Amendment	June 5, 2010	June 5, 2010	Luca Ribetti
4 th Amendment	March 15, 2012	April 1, 2012	Luca Ribetti
5 th Amendment	May 02, 2012	May 15, 2012	Luca Ribetti
6 th Amendment	July 11, 2013	July 11, 2013	Marika Gibson
7 th Amendment	May 01, 2015	May 01, 2015	Arthur Chan
8 th Amendment	April 1, 2016	April 2, 2016	Kara Hughes
9 th Amendment	May 19, 2016	May 19, 2016	Kara Hughes

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List of Effective Pages

Original and revised pages as names below contain all changes from the original tariff effective as of the date shown thereof:

Page	Amendment	Issue	Effective Date
1	8 th Amendment	March 1, 2016	April 1, 2016
2	8 th Amendment	March 1, 2016	April 1, 2016
3	8 th Amendment	March 1, 2016	April 1, 2016
4	9 th Amendment	May 19, 2016	May 20, 2016
5	9 th Amendment	May 19, 2016	May 20, 2016
6	8 th Amendment	March 1, 2016	April 1, 2016
7	8 th Amendment	March 1, 2016	April 1, 2016
8	8 th Amendment	March 1, 2016	April 1, 2016
9	8 th Amendment	March 1, 2016	April 1, 2016
10	8 th Amendment	March 1, 2016	April 1, 2016
11	8 th Amendment	March 1, 2016	April 1, 2016
12	8 th Amendment	March 1, 2016	April 1, 2016
13	8 th Amendment	March 1, 2016	April 1, 2016
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25	8 th Amendment	March 1, 2016	April 1, 2016
26	8 th Amendment	March 1, 2016	April 1, 2016
27	8 th Amendment	March 1, 2016	April 1, 2016
28	9 th Amendment	May 19, 2016	May 20, 2016
29	9 th Amendment	May 19, 2016	May 20, 2016
30	9 th Amendment	May 19, 2016	May 20, 2016

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EXPLANATION OF ABBREVIATIONS, REFERENCE MARKS AND SYMBOLS

CTA	Canadian Transport Agency
Cont'd	Continued
No.	Number
\$	Dollar(s)
CAD	Canadian Dollar(s)
USD	United States Dollar(s)
(R)	Denotes Reduction
(A)	Denotes Increase
(C)	Denotes change resulting in neither increase nor reduction
(X)	Denotes Cancellation
(N)	Denotes Addition
Can.	Canadian
N/A	Not Applicable
ICAO	International Civil Aviation Organization
EU	European Union
SDR	Special Drawing Rights

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RULE 1 - DEFINITIONS

“Baggage” means luggage or such articles, effects or other personal property of a passenger or passengers as are necessary or appropriate for wear, use, comfort or convenience in connection with flight.

“Bankers’ Buying Rate of Exchange or Bankers’ Selling Rate of Exchange” means the unit rate published in the Toronto *Globe and Mail* Friday edition each week, as the foreign exchange mid-market rate in Canadian funds. When a national holiday falls on Friday, the rates quoted on the previous business day will be used. These rates will be applicable from Monday of the following week up to and including the following Sunday.

“Canada” means the ten provinces of Canada, the Yukon Territory, the Districts, and the Islands comprising the Northwest Territories and the Nunavut.

“Carrier” means L R HELICOPTERS INC.

“Live Flight” means the movement of an aircraft with payload from the point of take-off to the first point of landing thereafter (intermediate technical or fuel stops excepted)

“Charterer” means a person, firm, corporation, association, partnership, or other legal entity that contracts for the transportation of passengers and baggage, or goods and/or property from a specified origin to a specified destination, for a particular itinerary, agreed upon in advance.

“Destination” means the point to which the passengers or goods to be transported on a flight are bound.

“Ferry flight” means the movement of an aircraft without payload to position the aircraft to perform a flight or upon completion of a flight to position the aircraft to a point required by L R HELICOPTERS INC.

“Force Majeure” means any unforeseeable circumstances beyond the carrier’s control, the consequences of which could not have been avoided even if all due care had been exercised including, but without limitation, meteorological and geological conditions, acts of God, strikes, riots, civil commotions, embargoes, wars, hostilities, disturbances, unsettled international conditions, shortage of fuel or facilities, or labour disputes, either actual, threatened or reported.

“Goods” means anything that can be transported by air including animals.

“Guardian” means any adult/parent having responsibility over the welfare of a minor.

“Origin” means the point from which a flight commenced with payload to be transported.

“Passenger” means a person, other than a member of the air crew who uses the air carrier’s domestic service by boarding the air carrier’s aircraft pursuant to a valid contract.

“Traffic” means any passengers or goods that are transported by air.

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RULE 2 - APPLICATION OF TARIFF

1. This tariff is applicable to the transportation of passengers and their baggage or goods using an aircraft operated by L R HELICOPTERS INC.
2. An air service will be furnished under the terms of this tariff only after an appropriate written air transportations contract, in the form prescribed by L R HELICOPTERS INC., is executed by the charterer and L R HELICOPTERS INC.
3. Air transportation shall be subject to the rules, rates and charges published or referred to in this tariff in effect, by virtue of the effective date on each page, on the date of signing of the air transportation contract.
4. The contents of this tariff shall form part of the air transportation contract between L R HELICOPTERS INC. and the charterer and in the event of any conflict between this tariff and the contract this tariff shall prevail.
5. L R HELICOPTERS INC. rules, regulations and conditions of carriage as found in this tariff are subject to change without notice only when required by applicable laws or government regulations, orders and requirements.

RULES 3 - CURRENCY

1. Currency provisions are subject to government regulations and applicable foreign exchange regulations.
2. When travel commences in Canada, payment for tickets will be in Canadian dollar fare, or its equivalent in other currencies converted to Canadian dollars at the Bankers` Buying Rate of Exchange.

RULE 4 - MILEAGE DETERMINATION

For the purpose of computing rate and charges herein, the mileage to be used, including both live and ferry (if any) mileage, will be the shortest mileage covering the actual airport to airport great circle distance of the agreed to flight or flights, using the following sources in the order listed below:

1. Aeronautical Charts.
 - VFR routes
 - Direct "Point to Point" where applicable

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RULE 5 - COMPUTATION OF CHARGES

The total price payable by the party contracting for the use of an aircraft shall be the following:

1. An amount determined by multiplying the distance travelled by the aircraft determined in accordance with Rule 4 herein, times the applicable air transportation rate per mile, shown in Table "B", or, where distance cannot be measured, the rate per hour or fraction thereof of the flight(s), times the applicable rate per hour shown in Table "B", provided that the charge for the flight shall not be lower than the minimum charge per flight shown in Table "B".
2. An amount obtained by multiplying the distance of the ferry flight(s), if any, determined in accordance with Rule 4 herein times the applicable ferry rate per mile shown in Table "B", or, where distance cannot be measured, times the applicable ferry rate per hour shown in Table "B", provided that the charge per ferry flight shall not be smaller than the minimum charge indicated in Table "B", or
3. Point to Point Rates as published in Table "A"
4. Fuel and/or oil consumed in the performance of a contract shall be charged in the amount per gallon/litre in Canadian currency in excess of \$0.00 unless otherwise stated (based on market price)
5. Due to inability to foresee actual cost, the following charges will be established at the time that the contract is signed:
 - a. Loading/unloading of the aircraft.
 - b. Charges for goods carried outside the aircraft.
 - c. All charges or expenses incurred by L R HELICOPTERS INC. to cover the cost of accommodation, meals and ground transportation for the air crew whenever the nature of the service to be provided requires said air crew to live away from the place at which it is normally based.
 - d. Charges for storage
 - e. The actual cost of all passenger and/or goods handling charges incurred by L R HELICOPTERS INC. at an airport other than L R HELICOPTERS INC.'s base.
 - f. The actual cost of any special or accessorial services preformed or provided on request.
6. Layover charges, if any, as set forth in Table "B2", will be assessed by L R HELICOPTERS INC. for holding the aircraft on request at any point on the route in excess of the free waiting time.
7. Landing charges as per Table B1

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8. Taxiing charges, if any, for the time required to transport passengers and baggage or goods by taxiing from point to point on the surface calculated by multiplying the time required by the rates and charges per hour shown in Table “B”.
9. Valuation charges, if any, in accordance with Rule 10.

RULE 6 - TAXES

1. Taxes imposed by governments are payable by the passenger and are in addition to the published or constructed fare.
2. At the time of the ticket purchase, the passenger will be advised by the carrier of all the taxes appearing on the ticket and/or invoice.
3. Taxes will be shown separately on the ticket and/or invoice.
4. The conditions under which taxes are imposed, collected or refunded are established by the taxing authority (domestic or foreign) and in all cases will be respected. As a result, the carrier will either collect new or higher amounts or refund all or a portion of the tax paid based on the conditions imposed by the taxing authority.

RULE 7 – METHODS OF PAYMENT

The following is a list of payment options accepted by the carrier for the payment of tickets and services offered by the carrier:

- Cash in currencies acceptable by the carrier
- Credit Card (Visa, Mastercard, American Express)
- Bank debit card
- Certified Cheque
- Electronic Money Transfer

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RULE 8 - CONDITIONS OF CARRIAGE

A. Space and Weight Limitations

Passengers and baggage or goods will be carried within space and weight limitations of the aircraft.

B. Transportation of a Person with a Disability

1. Acceptance for Carriage

L R HELICOPTERS INC. will make every effort to accommodate passengers with disabilities including their service animals, attendants or other mobility aids on the same flight, and will not refuse to transport a person solely based on his/her disability; however, due to space and/or design limitations of the aircraft, certain mobility aids, for example rigid frame wheelchairs or electric wheelchairs, may be refused of carriage. In the event of a refusal, L R HELICOPTERS INC. will offer to provide a written explanation to the person for the decision to refuse carriage within 14 calendar days of the refusal.

2. Acceptance of Declaration of Self-reliance

Except for safety-related matters governed by Transport Canada, the carrier will accept the determination made by or on behalf of a person with a disability that the person is self-reliant and does not require services of a personal nature during a flight, such as assistance with eating, personal hygiene, using washroom facilities or taking medication.

3. Acceptance of Mobility Aids

a. L R HELICOPTERS INC. will carry as priority baggage, in the cabin where possible, the following mobility aids:

- i. a wheelchair (except when aircraft design does not permit carriage of the mobility aid);
- ii. a walker, a cane, crutches or braces;
- iii. a device to facilitate communication; and/or
- iv. any prosthesis or small medical device.

Where possible, the carrier will allow persons with disabilities to retain any items outlined in (b), (c), or (d) at their seat.

b. Where the aircraft design does not permit the carriage of the aid, the carrier will advise the person with a disability of alternate transportation arrangements that the person may make to transport the aid, or to travel with the aid.

c. Providing the aircraft can carry the aid, the carrier will:

- i. disassemble and package, where necessary, the aid for transportation and assemble the aid upon arrival; and

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ii. return the aid promptly upon arrival.

d. Where the facilities, the tarmac, and the weather conditions permit, the carrier will allow a manually-operated wheelchair to be used to reach:

- i. the boarding gate;
- ii. the stairs of the aircraft; or
- iii. the door of the aircraft (for aircraft accessible via a boarding system).

4. Acceptable Seating

L R HELICOPTERS INC. will provide the person with a disability with the most accessible seat on the aircraft. The carrier will consult the person to determine which seat is the most accessible to meet specific disability-related needs.

5. Services to be Provided

a. At time of reservation

When a person identifies himself/herself as a person with a disability, the carrier will:

- i. describe the type of equipment and services available to accommodate persons with disabilities;
- ii. discuss both the level of accessibility and the limitations of the aircraft, the tarmac, the facilities and the availability of boarding equipment for the available services to accommodate that person’s disability-related needs; and
- iii. note, and offer to confirm in writing, services to be provided as soon as possible after the reservation has been made and before the flight.

b. At the time of travel

Where a request for a service is made in advance of travel, the assistance provided by the carrier will include:

- i. assistance at check-in;
- ii. assistance to reach the boarding area;
- iii. assistance to board and deplane;
- iv. assistance with baggage;
- v. assistance to transfer to/from a mobility aid;
- vi. assistance to transfer to/from a passenger seat;
- vii. inquiring, from time to time after check-in, about the needs of a person who is not independently mobile and attending to those needs when the services required are usually provided by the carrier;
- viii. limited assistance with beverages and snacks – such as opening packages and identifying items;
- ix. assistance to proceed to the general public area or to a representative of another carrier;

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- x. any additional service to accommodate a person’s disability-related needs.

If the request for these services is not made in advance of travel, the carrier will make every effort to provide the service.

c. When boarding and deplaning

The carrier will board and deplane persons with disabilities using specialized equipment whenever possible. As a last recourse, a person may be carried by hand to enplane and deplane if the following applies:

- i. restrictions inherent to the aircraft or the tarmac prevent the use of any other boarding/deplaning method;
- ii. the person agrees to be hand-carried; and
- iii. this can be done safely.

d. Liability of Carrier Respecting Mobility Aids

Where a carrier has transported a person’s mobility aid, and the aid is damaged during flight or is unavailable at destination, the carrier will:

- i. provide the person with a suitable replacement aid;
- ii. if the carrier cannot promptly provide a suitable replacement aid, assist the person in finding a suitable temporary replacement; and
- iii. if a suitable replacement aid is not available within a reasonable amount of time, make every effort to find, with the person, an equitable resolution to the situation.

C. Medical Clearance

L R HELICOPTERS INC. reserves the right to require a medical clearance from the Company Medical Authorities if travel involves any unusual risk or hazard to the passenger or to other persons (including, but not limited to, pregnant passengers or unborn children). Associated costs for obtaining a medical clearance shall be born by the charterer.

D. Refusal to Transport

1. L R HELICOPTERS INC. will refuse passage to any person:
 - when such action is necessary for reasons of safety
 - whose unruly behaviour threatens the safety of the flight
 - when such action is necessary to prevent violation of any applicable law, regulation, or order of any country or possession to be over flown.
2. L R HELICOPTERS INC. will refuse to transport, or will remove at any point, any passenger whose actions or inactions prove his/her mental and/or physical condition is

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such as to render him/her incapable of caring for him/herself without assistance, unless he/she is accompanied by an attendant who will be responsible for caring for him/her en route and, with the care of such an attendant, he/she will not require attention or assistance from employees of the carrier beyond the services normally provided by the carrier – Carriage of Persons with Disabilities – See Rule 8 (B)(2) Acceptance of Declaration of Self-reliance.

E. Exemption from Liability

Subject to the limits of liability contained in this tariff, L R HELICOPTERS INC. will be exempted from liability due to any failure to perform any of its obligations arising from:

1. Labour disputes or strikes, whether of L R HELICOPTERS INC. employees or of others upon whom L R HELICOPTERS INC. relies for fulfilment of the flight agreement, and;
2. “Force Majeure”, or any other causes not attributable to the wilful misconduct of the carrier including accidents to, or failure of aircraft or any part thereof, of any machinery or apparatus used in connection therewith. Refusal of a Government or public body, on whatever grounds, to grant the carrier any clearance, license, right or other permission necessary for the performance of L R HELICOPTERS INC.’s operation is deemed to be included in the term “Force Majeure”. Provided that in the event of such failure, L R HELICOPTERS INC. will use its best efforts to fulfil its obligations including the provision of alternate means of transport.

F. Capacity Limitations

The charterer will be charged for the complete capacity of the aircraft, regardless of the space to be utilized, provided that any space not utilized by the charterer may, with the written concurrence of the charterer and the approval of the CTA be used by the carrier for the transportation of the carrier’s own personnel or cargo or for employees of another carrier travelling pursuant to a pass interchange agreement.

G. Schedules / Delays

L R HELICOPTERS INC. shall use its best efforts to carry the passengers and baggage with reasonable dispatch. Times shown in charter contracts, passenger tickets or elsewhere are not guaranteed and form no part of the charter contract. Flight times are subject to change without notice.

H. Acceptance of Children

1. Children under 12 years of age are accepted for transportation when accompanied on the same flight and in the same compartment by a passenger at least 12 years of age.
2. Ages 8-11 inclusive will be carried unaccompanied on flights providing: the child is brought to the airport by his/her guardian; the child has satisfactory evidence establishing his/her age on the date of commencement of carriage; the child possesses written information showing the name and address of his/her guardian meeting the child at the destination; and prior to releasing the custody of an unaccompanied child,

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the agent will obtain positive identification of the guardian meeting the child and the signature of the said guardian.

3. L R HELICOPTERS INC. will not assume any financial or guardianship responsibility for unaccompanied children beyond those applicable to an adult passenger.

I. Acceptance of Animals

General Animals – not service animals or search and rescue dogs

1. Advanced arrangements must be made with the carrier before any animal will be accepted for carriage as baggage.
2. The carrier will accept for carriage animals/pets such as domestic dogs, cats, ferrets, rabbits, and birds, as baggage provided the animal(s) is/are accompanied by a passenger.
3. Animals must be contained in a clean, leak/escape proof cage or container/kennel with adequate space for the comfort of the animal. The cage or container/kennel must be approved by the carrier.

Note: This provision does not apply to Service Animals accompanying passengers with disabilities or search and rescue animals accompanied by handlers.

4. The passenger assumes full responsibility for the animal. Before the animal is accepted for carriage, the passenger must make all necessary arrangements to obtain valid health and vaccination certificates, entry permits and other documents required by countries, states or territories for entry or transit. In the absence of such documentation, the animal will not be accepted for carriage.

Service Animals

1. Service Animals assisting a person with a disability that have been certified in writing as having been trained by a professional service animal institution will be permitted in the passenger cabin of the aircraft. The animal must remain on the floor at the person’s seat.
2. The carrier will accept for transportation without charge a Service Animal to assist a person with a disability.
3. The carrier, in consultation with the person with a disability who is accompanied by a service animal, will determine where the person with a disability will be seated in order to ensure that adequate space is provided to the person and the service animal.

Search and Rescue Dogs

1. Search and rescue dogs which are properly harnessed will be permitted in the cabin of the aircraft. The animal must remain on the floor by the handler’s seat.

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2. The carrier will accept for transportation without charge a search and rescue dog.
3. The carrier, in consultation with the search and rescue dog’s handler, will determine where the handler will be seated in order to ensure that adequate space is provided to the handler and the dog.

RULE 9 - ACCEPTANCE OF BAGGAGE OR GOODS

1. All baggage or goods for transportation is/are subject to inspection by L R HELICOPTERS INC.
2. Articles of baggage or goods will not be carried when such articles are likely to endanger the aircraft, persons or property, are likely to be damaged by air carriage, are unsuitably packed, or the carriage of which would violate any applicable Canadian laws, regulations or orders.
3. L R HELICOPTERS INC. reserves the right to refuse to carry such baggage or goods or any part thereof, if the weight, size or character of baggage or goods renders such baggage or goods unsuitable for carriage on the aircraft, prior to departure of the flight. The following articles will be carried only with prior consent of L R HELICOPTERS INC.:
 - a. Firearms of any description. Firearms for sport purpose will be carried as baggage provided the passenger possesses the required permit/license and, provided that such firearms are disassembled or packed in a suitable case. The provisions of this subparagraph do not apply to Peace Officers’ prescribed sidearms or other similar weapons.
 - b. Explosives, munitions, corrosives and articles which easily ignite.
 - c. Pets including dogs, cats and birds, when properly crated in leak proof containers and accompanied by valid health certificates or other documents where required. Such pets and animals may be carried in the cargo compartment of the aircraft.

RULE 10 - REFUNDS

1. Application for refund shall be made to L R HELICOPTERS INC. or its duly authorized agent.
2. If a portion of the agreed transportation has been completed, refund will be the difference between the fare, rate or charge paid and the fare, rate or charge applicable to that portion of the agreed transportation completed, less any applicable cancellation charges, as specified in this tariff.
3. Refunds shall be issued in the same manner in which the original charge was made.
4. Gift Certificates are non-refundable.

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5. Gift Certificates issued for a specific trip or tour shall cover the cost of that trip or tour for 12 months from the purchased date. After that time, the amount of the original cost of the Gift Certificate may be used towards future purchases.

RULE 11 - LIMITATIONS OF LIABILITY

Except as any applicable laws may otherwise require:

- Liability of the carrier for damage will be limited to events occurring within its own company, L R HELICOPTERS INC.
- The carrier is liable only to the extent that the damage resulted from its fault or that of its servants or agents.
- The owner of a pet will be responsible for compliance with all government regulations and restrictions including providing valid health and rabies vaccination certificates when required. The carrier will not be liable for loss or expense due to the passenger’s failure to comply with this provision and the carrier will not be responsible if any pet is refused transportation.

A. Passengers

1. The liability of L R HELICOPTERS INC. in respect of the death of, or injury to, a passenger is limited to the sum of \$50,000.00.
2. In no case shall L R HELICOPTERS INC.’s liability exceed the actual loss suffered by the passenger. All claims are subject to proof of amount of loss.
3. L R HELICOPTERS INC. is not liable:
 - a. in the case of any passenger whose age or mental or physical condition, including pregnancy, is such as to involve an unusual risk or hazard, for any damages sustained by that passenger that would not have been sustained but for his/her age or mental or physical condition; or
 - b. in the case of a pregnant passenger, for any damages in respect to the unborn child of that passenger.

B. Baggage

1. Liability in the case of destruction or loss of, damage to, or delay of baggage, is not applicable to mobility aids. See Rule 8 (B)(5)(d).
2. L R HELICOPTERS INC. is not liable for destruction, loss, damage or delay of baggage arising out of, or in connection with carriage or other supplementary services to carriage performed by the carrier, unless such damage is caused by the negligence of the carrier.

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Assistance offered to the passenger by the carrier’s employees in loading, unloading or transferring baggage shall be considered as complimentary service to the passenger. The carrier is not liable for damage to such baggage incurred during, or as a result of this service, unless such damage is caused by the negligence of the carrier’s employees.

3. The carrier is liable for damage sustained in case of destruction or loss of, or damage to, baggage upon condition only that the event which caused the destruction, loss or damage took place on board the aircraft or during any period within which the baggage was in the charge of the carrier. However, the carrier is not liable if and to the extent that the damage resulted from the inherent defect, quality or vice of the baggage.
4. The carrier is not liable for any damages directly and solely arising out of its compliance with any laws, government regulations, orders, or requirements or from the failure of the passenger to comply with same or out of any cause beyond the carrier’s control.
5. The carrier is not liable for damage to the passenger’s baggage caused by contents of the passenger’s baggage. Any passenger whose property causes damage to another passenger’s baggage or to the property of the carrier will compensate the carrier for all losses and expenses it incurs as a result.
6. When the carrier has exercised reasonable care and attention to the handling and treatment of perishable items or fragile articles, it shall not be liable for the spoilage resulting from the delay in delivery of any perishable items, nor for the damage to, or damage caused by, fragile articles which are unsuitably packed.
7. The carrier may refuse to accept any articles that do not constitute baggage as this term is defined in **Rule 1- DEFINITIONS**, but if these articles are delivered to and accepted by the carrier they will be considered to be within the value of the baggage and the carrier’s limit of liability.
8. Subject to subsection (8), the liability of L R HELICOPTERS INC. in respect of loss of, or damage to baggage, whether caused directly or indirectly by the act, neglect or default of L R HELICOPTERS INC. or not, is limited to the sum of \$300.00 per passenger.
9. The liability of L R HELICOPTERS INC. is limited to \$300.00 per passenger for baggage and contents. Baggage and contents valued in excess of \$300.00 must be self-insured.
10. No action shall be maintained for any loss, partial loss or damage to baggage or for any delay in the carriage thereof unless notice of a claim is presented in writing to the head office of L R HELICOPTERS INC. within 30 days from the date the baggage should have been delivered.
11. In no cases shall L R HELICOPTERS INC.’s liability exceed the actual loss of the passenger. All claims are subject to proof of amount of loss.

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C. Goods or Cargo

1. Subject to subsection (2) the liability of L R HELICOPTERS INC. in respect of loss of, or damage to, goods whether caused directly or indirectly by the act, neglect or default of L R HELICOPTERS INC. or not, is limited to the sum of \$32.00 per kilogram.
2. Liability of L R HELICOPTERS INC. is limited to the declared value of goods except when the passenger
 - a. has declared a value of the goods in an amount exceeding \$32.00 per kilogram and;
 - b. has paid an additional charge of \$10.00 per \$100.00 or fraction thereof for the excess amount.
3. No action shall be maintained for any loss, partial loss, or damage to goods or for any delay in the carriage thereof unless notice of a claim is presented in writing to the head office of L R HELICOPTERS INC. within 30 days from the date the baggage should have been delivered.
4. In no cases shall L R HELICOPTERS INC.'s liability exceed the actual loss of the passenger. All claims are subject to proof of amount of loss.

D. Service Animals

Should injury to or death of a service animal result from the fault or negligence of the carrier, the carrier will undertake to provide expeditiously, and at its own expense, for medical care, or replacement of the animal.

RULE 12 - SUBSTITUTION OF AIRCRAFT*

1. When, due to causes beyond the control of L R HELICOPTERS INC., the aircraft contracted for is unavailable at the time the air transportation commences or becomes unavailable while carrying out such transportation, L R HELICOPTERS INC. may furnish another aircraft of the same type or, with the consent of the party contracting for the use of the aircraft, substitute any other type of aircraft if the rates and charges for the new aircraft are the same as for the original aircraft, except as provided in paragraphs (2) and (3).
2. When the substituted aircraft is capable of a larger payload than the original aircraft contracted, the payload carried in the substituted aircraft will not be greater than the payload which would have been available in the aircraft originally contracted, unless the party contracted for the use of the aircraft agrees to pay the rates and charges applicable to the substituted aircraft.
3. When the maximum payload of the substituted aircraft is smaller than the maximum payload of the original aircraft contracted, charges will be based on the rates and charges applicable to the type of substituted aircraft.

(*) Applicable when the contract entails the use of the full capacity of the aircraft in question.

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RULE 13- PAYMENT REQUIREMENTS

1. Payments for a contracted flight made to any person to whom L R HELICOPTERS INC., directly or indirectly, has paid a commission or has agreed to pay a commission with respect to such flight, shall be considered payment to L R HELICOPTERS INC.
2. 10% of total price shall be paid upon signing the contract, full payment for each flight shall be paid 5 days prior to flight.

RULE 14- CANCELLATION CHARGES

1. When the cancellation is made more than 5 days prior to the planned departure, no cancellation charges will be levied.
2. When the cancellation is made less than 5 days prior to the planned departure of the first flight, 10% of the total air transportation contract price will be retained by L R HELICOPTERS INC.

RULE 15 - DENIED BOARDING COMPENSATION

L R HELICOPTERS INC. does not overbook flights, therefore, no denied boarding compensation is offered to the passenger.

RULE 16 – TICKETS

L R HELICOPTERS INC. does not issue tickets for chartered flights. Subject to the charter contract between L R HELICOPTERS INC. and the charterer, prior to the flight the charterer will provide a list of all the passengers’ name to L R HELICOPTERS INC.

L R HELICOPTERS INC. is not responsible for the loss or theft of, or damage to any L R HELICOPTERS INC. tour tickets. Lost or stolen tickets shall not be replaced and L R HELICOPTERS INC. shall not be obligated to admit any persons unless applicable tickets are shown at the time of the tour.

RULE 17 – PASSENGER RE-ROUTING

L R HELICOPTERS INC. is not liable to any passenger when he/she misses his/her flight. L R HELICOPTERS INC. will use best efforts to reschedule the charterer’s flight at a date and time mutually beneficial to the carrier and the charterer.

Issue Date	Effective Date
May 19, 2016	May 20, 2016

RULE 18 – SEAT SELECTION

Preferential seating is not available at L R HELICOPTERS INC. The Pilot in Command of the aircraft has final say on all seating arrangements for the correct weight and balance and overall safety of the aircraft.

RULE 19 – FAILURE TO OPERATE / FAILURE TO OPERATE ON SCHEDULE

L R HELICOPTERS INC. will use best efforts to ensure services are operated as scheduled; however, they shall not be liable for flights that must be rescheduled for safety reasons. L R HELICOPTERS INC. will use best efforts to reschedule the charterer’s flight at a date and time mutually beneficial to the carrier and the charterer.

Issue Date	Effective Date
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TABLE "A" – RATES AND CHARGES

POINT TO POINT RATES

(In Canadian Dollars)

FROM _____	TO _____	\$ _____
FROM _____	TO _____	\$ _____
FROM _____	TO _____	\$ _____
FROM _____	TO _____	\$ _____

Point to point rates **may** be quoted on a round-trip basis and have precedence over any other type of rates.

In addition, L R Helicopters Inc. **may** indicate a minimum occupancy required by aircraft type in order to carry out a point to point service.

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TABLE "B" –RATES AND CHARGES PER MILE AND PER HOUR

(In Canadian Dollars)

<u>AIRCRAFT TYPE</u>	<u>LV.RATE PER N.MILE</u>	<u>FRY.RATE PER N.MILE</u>	<u>MIN.CHARGE PER FLIGHT</u>
AS350 B3e	43.34*	28.80*	780.00*
AS350 B3 DM	43.34*	28.80*	780.00*
AS355N	50.00*	33.33*	900.00*
BH12	61.66*	41.11*	1480.00*
BH06 L3	29.16*	21.87*	525.00*
BH06	21.67*	17.33*	390.00*
RH44	18.33*	12.22*	330.00*

*Cost of gas not included

<u>AIRCRAFT TYPE</u>	<u>LV.RATE PER N.HOUR</u>	<u>FRY.RATE PER N.HOUR</u>	<u>MIN.CHARGE PER FLIGHT</u>
AS350 B3e	2600.00*	2600.00*	780.00*
AS350 B3 DM	2600.00*	2600.00*	780.00*
AS355N	3000.00*	3000.00*	900.00*
BH12	3700.00*	3700.00*	1480.00*
BH06 L3	1750.00*	1750.00*	525.00*
BH06	1300.00*	1300.00*	390.00*
RH44	1100.00*	1100.00*	330.00*

*Cost of gas not included

NOTE: Above rates to be computed in accordance with Rule 4 herein.

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TABLE "B1" - LANDING CHARGES

(In Canadian Dollars)

<u>AIRCRAFT TYPE</u>	<u>CHARGE PER LANDING</u>
AS350 B3e	\$30.00 or based on departure/arrival Airport
AS350 B3 DM	\$30.00 or based on departure/arrival Airport
AS355N	\$30.00 or based on departure/arrival Airport
BH12	\$30.00 or based on departure/arrival Airport
BH06 L3	\$30.00 or based on departure/arrival Airport
BH06	\$30.00 or based on departure/arrival Airport
RH44	\$30.00 or based on departure/arrival Airport

NOTE: Above rates to be computed in accordance with Rule 5 herein.

Issue Date	Effective Date
May 19, 2016	May 20, 2016

TABLE "B2" – LAYOVER CHARGES

(In Canadian Dollars)

<u>AIRCRAFT TYPE</u>	<u>FREE WAITING TIME IN HRS.</u>	<u>RATE PER HR.</u>	<u>MAXIMUM CHARGE PER DAY OR PART</u>
AS350 B3e	0:30 min	250	1000
AS350 B3 DM	0:30 min	250	1000
AS355N	0:30 min	300	1200
BH12	0:30 min	370	1500
BH06 L3	0:30 min	150	600
BH06	0:30 min	100	400
RH44	0:30 min	100	400

NOTE: Above rates to be computed in accordance with Rule 5 herein.

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